Patient Participation Group

Practice One, The Medical Centre, Station Avenue, Bridlington.

The practice agreed that their preferred method of recruiting members for the Patient Participation Group ‘PPG’ would be via the ‘invited group’ approach.

The GPs were asked to recommend suitable patients that they felt gave a wide representation of the Practice population.

An invitation letter would be sent out to each individual asking them if they would be interested in being part of the Practice’s Patient Participation Group with a date and time for the first meeting (see attached).

The aims and objectives of the PPG are:

* To improve communication between the practice and its patients.
* Look at the delivery of services from a patient’s respective with a view to implement changes.
* To improve and expand on the services and facilities that the Practice offers.
* Listen to the changing needs of patients’ e.g. the appointment system etc.